

Stream 95i User Guide



The Stream 95i represents a groundbreaking portable smart speaker with powerful 2:1 stereo sound. It seamlessly combines the charm of traditional radio with the innovation of streaming technology, as well as integrating Alexa for added convenience and functionality.

As this device links to WiFi, please perform an over the air update when first setting up to make sure that you have the latest firmware.

Key Features

- Streaming services compatibility (Spotify Connect, Deezer, Amazon music, TIDAL, Qobuz, TuneIn and iHeartRadio)
- Alexa voice assistant with physical mute switch for privacy
- Chromecast built-in to stream favourite music and apps from smartphone/tablet
- Full control via the Roberts Radio app from Apple iOS and Android devices
- Multiroom streaming capable (with other Icon/Stream95i or Linkplay based products, for example: WiiM)
- 10x WiFi presets (10x presets for streaming services and internet radio)
- Bluetooth connectivity
- DAB+ and FM RDS radio with full-colour display
- 20x radio presets (10x DAB, 10x FM)
- Play MP3/WMA/AAC/FLAC/ALAC files via DLNA or from USB
- USB charging
- 2:1 stereo sound with tuned bass reflex enclosure
- Equaliser profiles plus custom bass/treble option in custom user EQ setting
- Auxiliary audio input for legacy playback
- Headphone support
- Compatible with the Roberts BP3 Lithium battery pack (Not included)
- Wired RJ45 ethernet socket for network connection
- WiFi connection (2.4 and 5GHz)

Use cases

Use the product controls to:

- Play DAB or FM radio stations
- Save your DAB or FM radio station to the radio's preset list
- Recall a DAB or FM radio station from the radio's preset list
- Set a sleep timer to turn off the radio after a set period
- Change EQ settings
- Change playback modes

Use the Roberts App to:

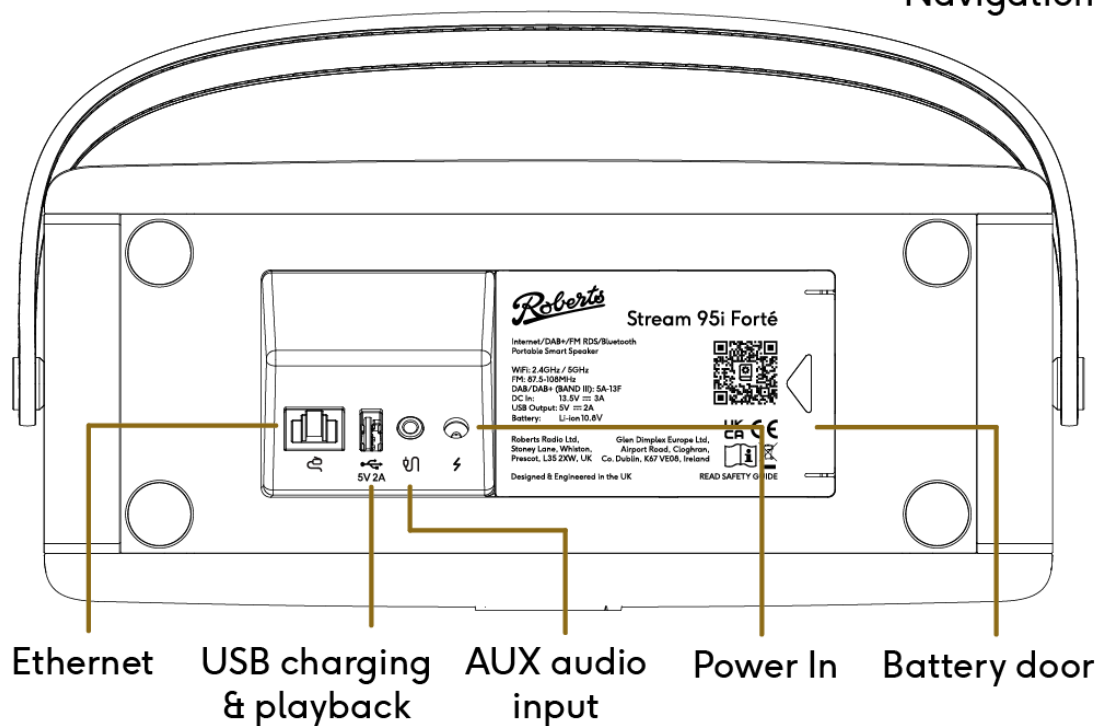
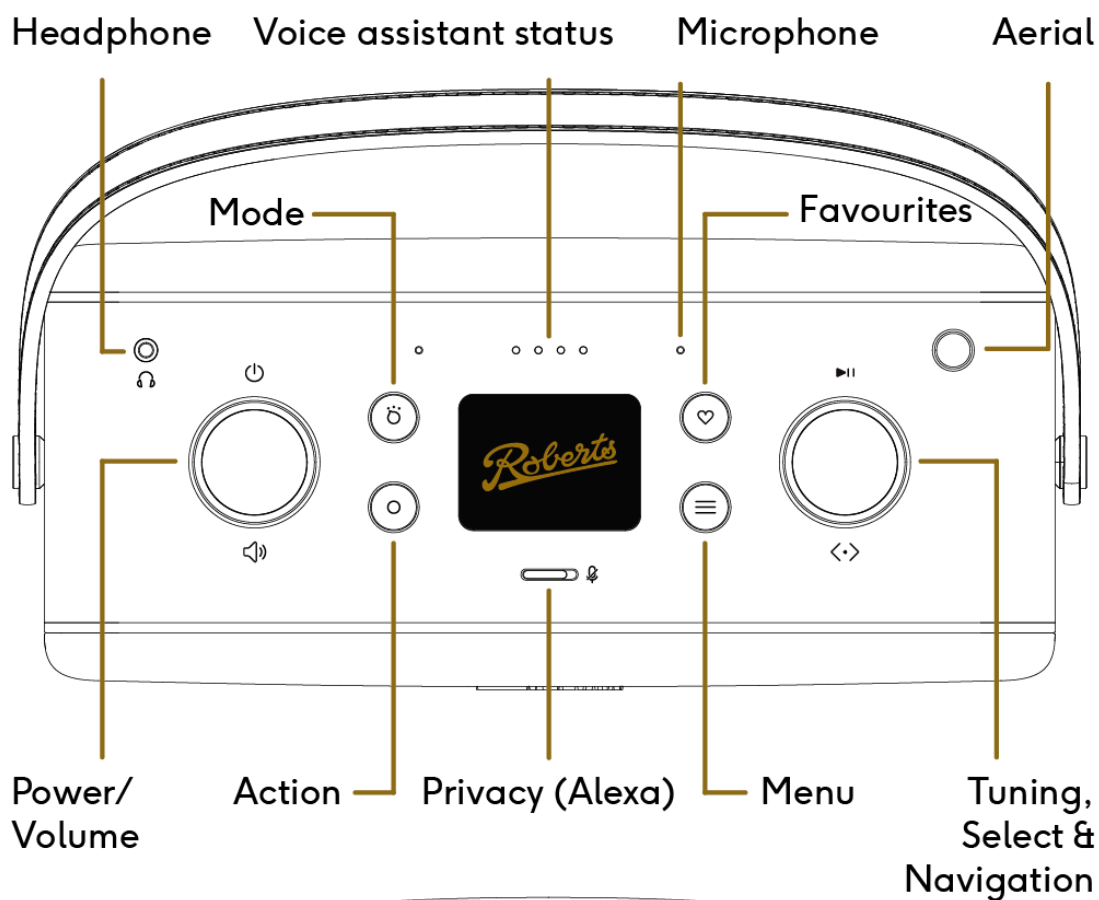
- Play audio from your favourite streaming service on your device
- Select an internet radio station to play on your device
- Save your streaming service playlist or internet radio station to the app's preset list
- Recall a streaming service playlist or internet radio station from the app's preset list
- Set up a multiroom group of devices to play from the same WiFi source
- Set Alarms (select from app's preset list and other sources)
- Change EQ settings
- Change playback modes

Ask Alexa to:

- Play an internet radio station
- Play your favourite song
- Connect to your Bluetooth device
- Set an alarm or kitchen timer
- Give you a weather forecast
- You can find out more about Alexa here: www.alexa.com

Note: Alexa features are only available with support from Amazon and may be subject to change.

Product Controls



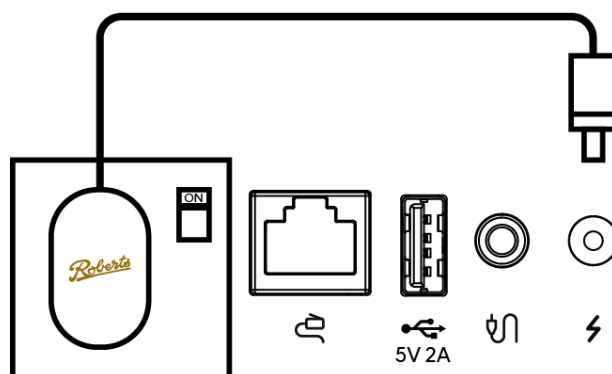
Product Usage

Power on

Connect the power cable to the base of the unit.

Plug the other end of the power cable into a power outlet.

Press the Power/ Volume dial to turn on the unit.



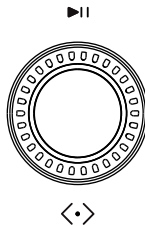
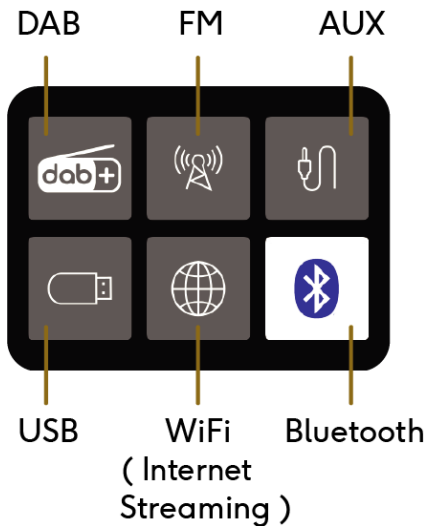
When the Stream 95i is turned on, the LED array will blink from left to right to indicate that it is turning on. This will take approximately 20 seconds.

Make sure that the aerial is fully extended, because the first use will cause the system to scan for available DAB radio stations.

Select Audio Source



Press the MODE button to access the source screen.



Turn the Tuning dial to choose a new mode.

Press the Tuning dial to select the chosen mode.

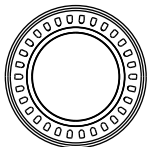
Menu



Press the MENU button to access the menu system.



The menu is audio source specific. Turn the Tuning dial to make a selection from the menu.



Press the Tuning dial to select the chosen selection.



If an error is made when navigating the menus, press the MENU button to go back.

Your audio system may be configured using the display and buttons on the audio system. However, to take advantage of all of the audio systems advantages, it should be configured using the Roberts Radio app and can be voice controlled using Alexa.



DAB Radio

1. Make sure that the aerial is fully extended and the unit is in a location that can receive a strong FM/DAB signal.
2. Press the MODE button
3. Turn the Tuning dial and push to choose DAB. The first use will cause the system to scan for available radio stations.
4. Once the scan is complete, turn the Tuning dial to select a station and press to choose it.

The display can show either, 'Program Text', 'Signal Strength' or 'Date/Day'. Press the MENU button and turn the tuning dial to select **Info** to access these options.

If the signal is poor / reception is bad, you can press the MENU button, turn the tuning dial and press **Info** and then select **Signal Strength**. This will display the current signal strength to check that it is high enough. This display mode is useful to help you adjust the antenna or fine-tune the system's position.

If the radio is moved to a new region, a scan may be needed to pick up the available stations. You may need to use the prune option in the menu to remove stations that are no longer available. Access the **Scan** and **Prune** options in the MENU.



FM Radio

1. Make sure that the aerial is fully extended and the unit is in a location that can receive a strong FM/DAB signal.
2. Press the MODE button
3. Turn the Tuning dial and push to choose FM.
4. Press the tuning dial to scan to the next station. It will scan up if the dial was previously turning clockwise and will scan down if the dial was previously turned anti clockwise.
5. Turn the Tuning dial to manual tune.

Scan Setting (local/distant): Local setting will only allow the scan to stop on stronger stations with a good signal. The distant setting can be used to find weaker stations that may have some interference in the background. Alter the **Scan Setting** option in the MENU.

Audio Setting (stereo/mono): The system will play stereo whenever a strong enough signal is present. It is an option to force the signal to play mono if a station is weaker and causes the system to alternate between stereo and mono playback. Alter the **Audio Setting** option in the MENU.

Info: The system can show either, Program Text, Signal Strength or Date/Day. Alter the **Info** option in the MENU.



Favourites

Save Preset

To save a radio station in DAB or FM mode, start listening to the station you want to save, then:

1. Long press the FAVOURITE button. The system displays a list of 'slots' to save the station to.
2. Highlight the slot you want with the Tuning dial and press to select.
3. The system will save the station in the slot for future reference.

There are 10 DAB presets and 10 FM presets.

You can only access DAB and FM presets via the device.

Recall Preset

To quickly recall a saved DAB or FM station, short press the FAVOURITE button, then choose a slot. The system will recall the station.



Bluetooth

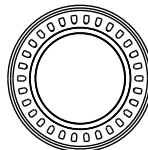
Bluetooth allows an easy way to connect and stream audio wirelessly from your phone or tablet to the Stream 95i.

Connect to Bluetooth

1. Ensure Bluetooth is enabled on your smart device.
2. Press MODE and turn the Tuning dial to select Bluetooth mode.
3. The Bluetooth indicator will flash blue when your radio is 'discoverable'.
4. On your smart device, enter Bluetooth settings and look for 'Stream95i Forte ----' (where ---- is a unique code for your device, or the name that you have renamed your device through the Roberts Radio app). Choose this device and your phone should pair and connect. Whilst paired, you can stream from any audio app on your phone to the device.
5. To connect a different device, long press the ACTION button. This will cause the radio to disconnect from the connected device and become discoverable to a new device.



6. Please note: when you enter Bluetooth mode, the radio will attempt to pair automatically with the last available paired device.
7. Use the Tuning dial to skip tracks forwards and back and play/pause the audio playback (not all apps and phones support all controls).



In the device MENU, you have the option to cause the system to disconnect from a Bluetooth device and to clear pairings. This will cause the system to forget all devices previously paired. Choosing this option will mean you will need to re-pair a device to play audio.



USB Playback

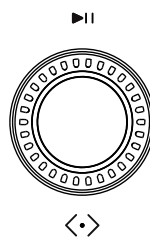
You can plug in a USB memory device in to the USB socket to play back compatible media files. The USB stick should be formatted on a PC (Fat 32). Check online for details of compatible media formats - mp3 is the most commonly used for this purpose.

Important: Your audio system is only designed to work with USB flash memory devices. It is not intended to be connected to hard disk drives or any other type of USB device.

Playing files from USB memory devices

Insert the USB memory device into the USB socket on the base of the device.

1. Press MODE and select USB playback mode. The system will start playing the first track.
2. Use the Tuning dial to skip tracks forwards and back and play/pause the audio playback.



3. Press MENU button to choose to shuffle and repeat playback of the audio files. Use the Tuning dial to skip tracks forward and back and press to pause.

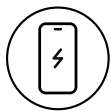
The app also gives you access to USB content under **My Music** in the Browse Tab. The benefit of this is that you can see the tracks as a list to navigate and select.



AUX Input

The base panel features a 3.5mm stereo aux input. Use this to connect the device as a speaker to external equipment such as a CD player or TV.

Press **MODE** and choose **AUX** to listen to audio being played to this device.



USB Charging

The socket can also be used to charge your phone at up to 10W.



Headphone Output

On the top of the unit is a standard 3.5mm stereo audio jack with optimised impedance for headphones. Inserting an audio jack to this socket will disable the speaker output.



Ethernet Connection

The base panel features an RJ45 ethernet socket for wired network connection. This can be beneficial in situations where a stable WiFi signal is not available.



WiFi Streaming

To listen to internet radio, stream music, use Alexa voice commands or Chromecast, the unit must be connected to your WiFi network. The device performs an over the air update when first setting up to make sure that it has the latest firmware.

You must first download the Roberts Radio app from Google Play or iOS App Store. The Roberts Radio app allows you to configure many things on the Stream 95i in a convenient way on your phone or tablet.

Things you can do

- Play music from your phone, streaming services or other connected storage
- Manage your favourite music and Amazon Alexa in one place
- Manage internet radio stations and presets
- Customise audio playback by adjusting equalizer settings, setting sleep timer, setting a music alarm etc.
- Play music everywhere by grouping Roberts smart devices for multi-room audio or different music from each device

Note: To enable some of the music services, you must log in to your account via the Roberts Radio app.

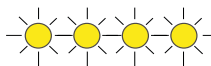


Roberts Radio app

1. Download the Roberts Radio app from the App Store or Google Play Store on your phone.



2. Press the MODE button to switch the unit to WiFi mode.
3. Press and hold the ACTION button until the 4 indicators are blinking amber on the device and WiFi setup starts.



4. Open the Roberts Radio app on your phone and choose the '+' button to add a device to your WiFi network. When the device is connected, it will check for, and download the latest firmware.
5. You can enter a custom name for your device.
6. Once connected, music services will now be able to stream directly to your radio when it is connected to your network.

Browse Tab

Within the Browse tab you can discover the music and content you want to stream to your device.

Search

Use the search bar to explore your personal library.

Preset

Preset Content allows you to save your favourite internet radio stations, podcasts and playlists.

My Library

Favourites - Access your favourite songs.

My Music - Access music located on your mobile device or tablet. You can create music playlists from your audio files.

Music Services

Explore the music services listed below and control which services appear on this screen by tapping the **Manage** button:

Spotify is a popular streaming service offering a vast library of songs, podcasts, and playlists with both free and premium subscription options.

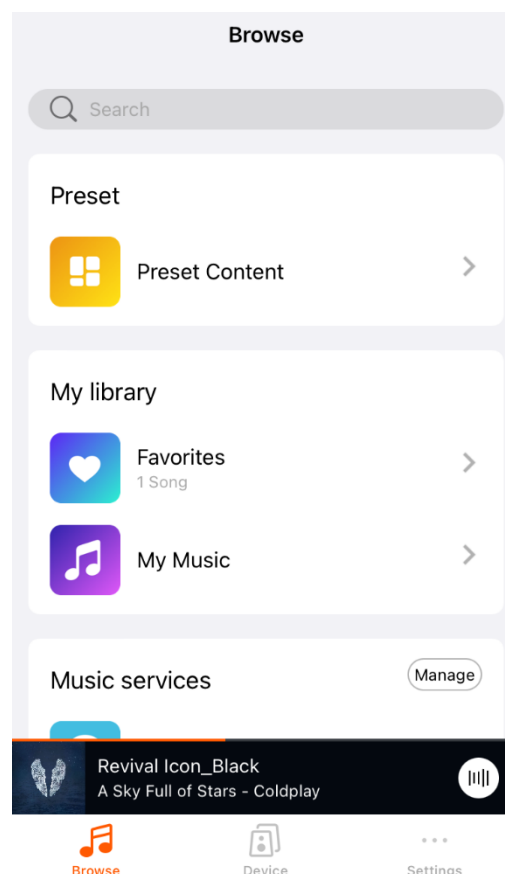
Amazon Music is Amazon's own streaming service that provides a wide range of music options, including access to exclusive content for Prime members.

TIDAL distinguishes itself with high-fidelity sound quality and exclusive content, targeting audiophiles and music enthusiasts.

Deezer offers a comprehensive music streaming experience with millions of tracks, personalized recommendations, and various subscription tiers.

Napster is a music subscription service offering millions of songs.

Qobuz offers high-resolution audio streaming and downloads, catering to audiophiles seeking superior sound quality.



BBC Radio provides mix of music, news, and talk programs across its various stations.

TuneIn is an internet radio service that offers access to thousands of live radio stations from around the world, along with podcasts and sports broadcasts.

iHeartRadio is a US internet radio service that combines live radio streaming with custom stations and playlists, offering broad content across various genres.

Amazon Alexa, while primarily known as a virtual assistant, also facilitates music playback and control across multiple streaming platforms via voice commands.

Calm Radio is a streaming service that provides a relaxing auditory experience, offering a wide range of content to enhance focus, relaxation and sleep.

*Available on IOS only

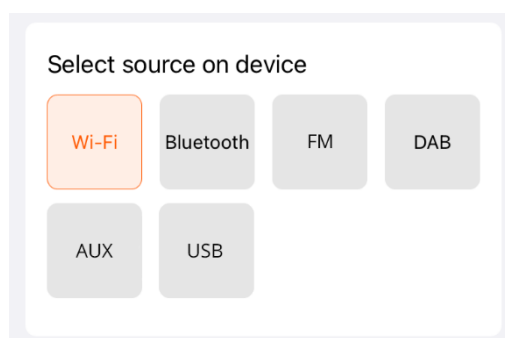
Music Services are subject to change over time.

The device will appear as a Spotify connect device from Spotify players connected to your local network. For example, when using Spotify on your phone, look for the 'speakers' icon within the Spotify app and choose the Stream 95i to play audio. Spotify is an extremely convenient way to play audio, as the Stream 95i will stream audio directly from the Internet without draining your phone's battery or requiring you to keep the app open or active.

If you select the Amazon Music icon and log into your account, you will be able to access your Amazon Music account.

Select source on device

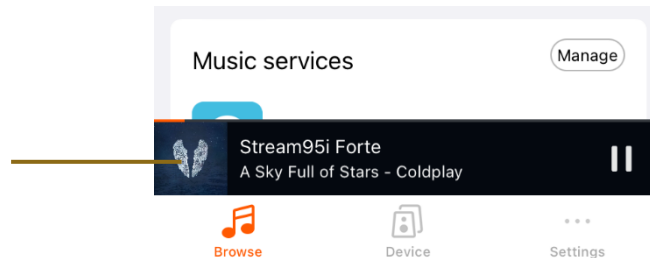
Show the active source mode or choose a source:



USB will only show as a source on device when a USB drive is plugged in.

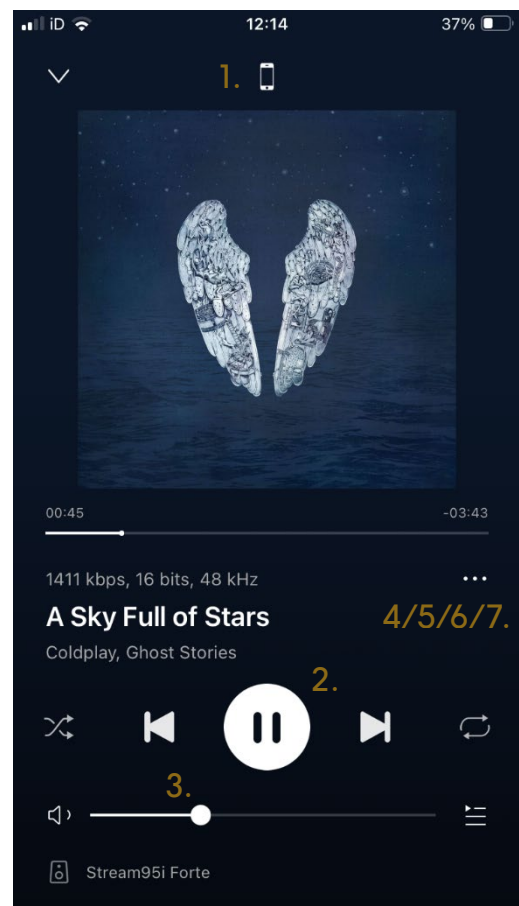
Now Playing

View the audio currently being played through the app selecting on the **Now Playing** page.



From this screen, you can:

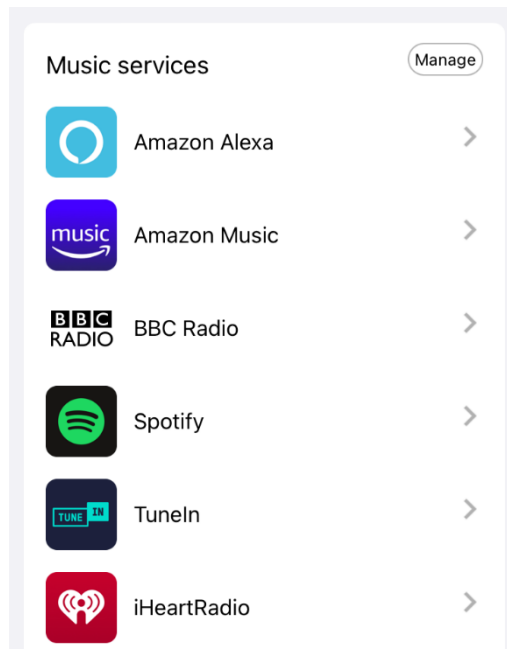
1. Check the audio source at the top centre of the screen
2. Play/Pause and skip forward/back the audio stream
3. Change Volume
4. Add to favourites and playlist if listening to your library of music.
5. Set as a Preset within Preset Content if listening to music services
6. Set the song as an alarm from your music services
7. Set Sleep timer to stop audio at a specified time



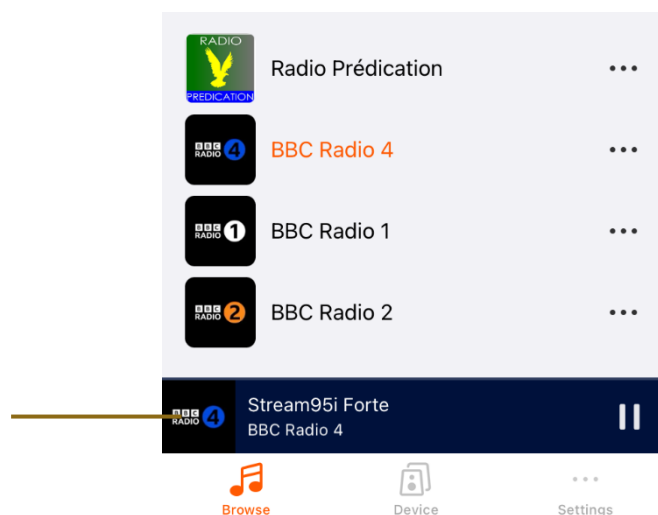
Save Preset (app)

To save a preset through the app:

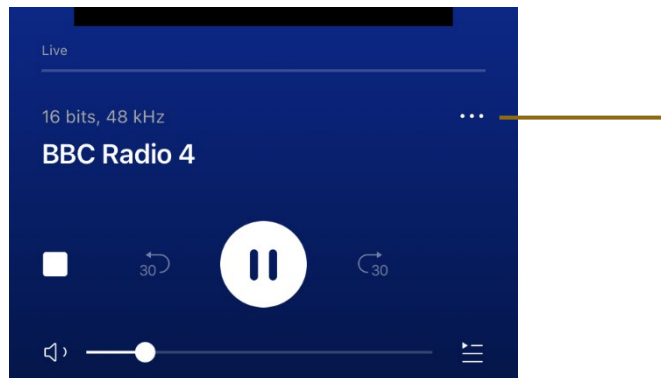
1. Select a music service and stream content to listen to.



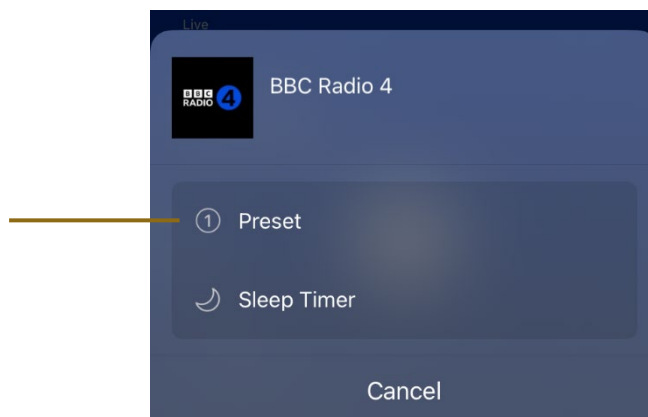
2. Select the **Now Playing** bar.



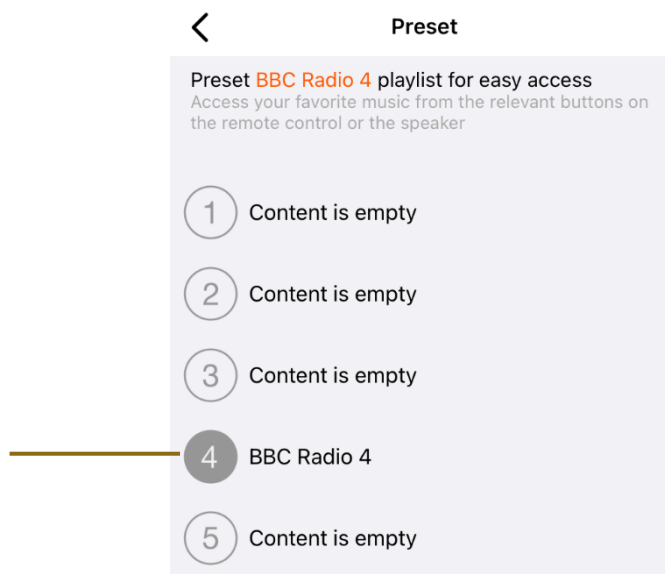
3. On the Now Playing Screen, click on the **3 dots**.



4. Press on the **Preset** option. The number of options available when selecting the 3 dots will depend upon the music service.



5. Select one of the available presets from the list.



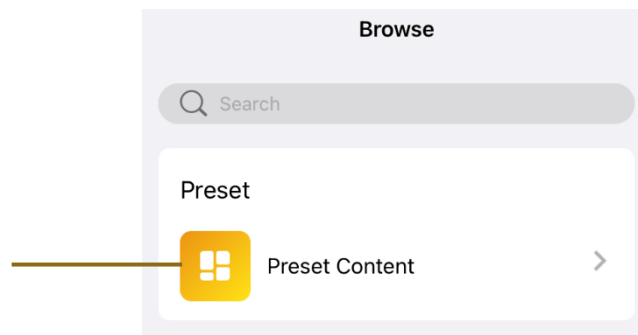
Recall Preset (app and on device)

To quickly recall a preset that has been saved via the app, there are 2 options:

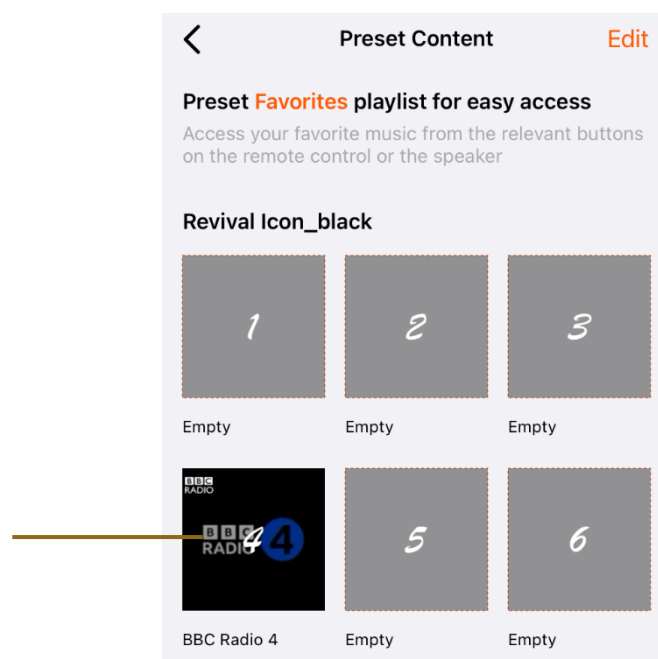
1. On the device, short press the FAVOURITE button, then choose one of the presets from the displayed list. The system will recall the station/ playlist/ folder/ podcast.



2. On the app, select **Preset Content** from the Browse screen,



Then select the desired preset from the list,

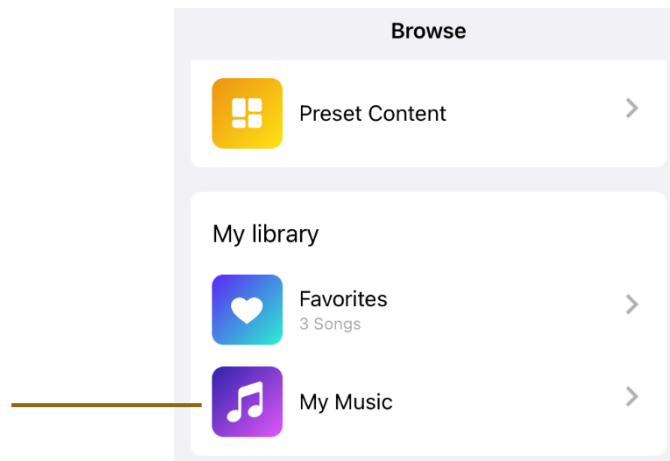


My library

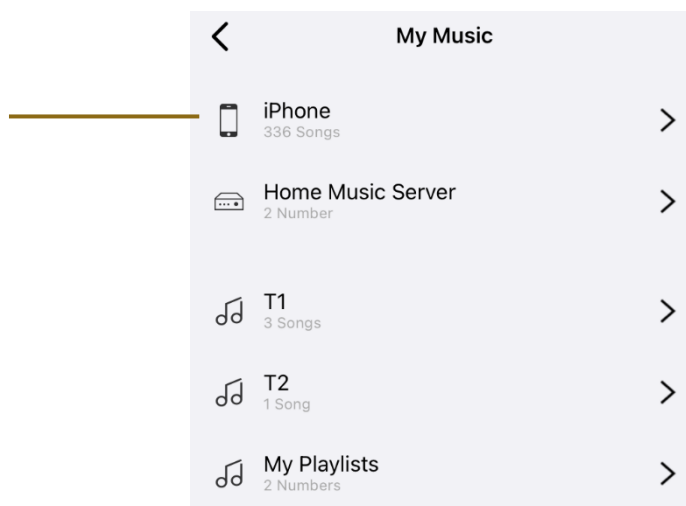
My library refers to music that you own on your phone/tablet/pc/home server/USB.

To save a song as a favourite or add to a playlist:

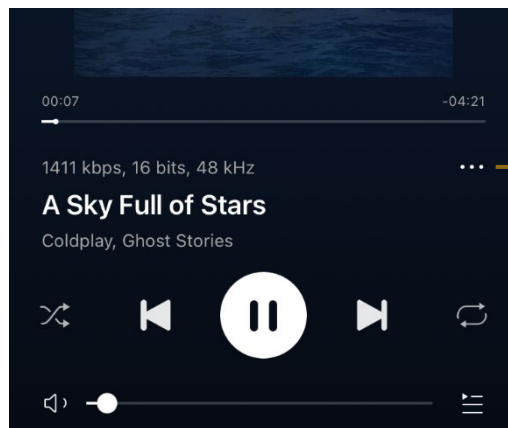
1. Select **My Music** from the Browse tab



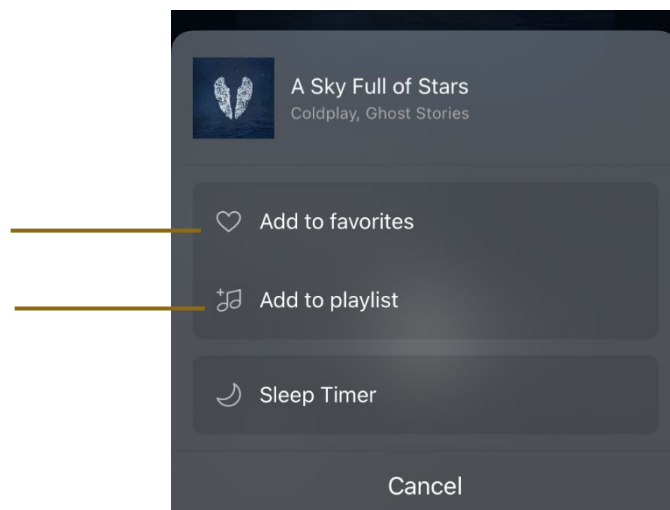
2. Choose a source, for example your phone music library. From this screen, it is also possible to select **My Playlists** to either create or delete playlists.



3. Select a song from your library list. Then click on the now playing bar and from here click on the **3 dots**.



4. Choose to add the song to either your favourites on the app and/or add to a playlist.



Device Tab

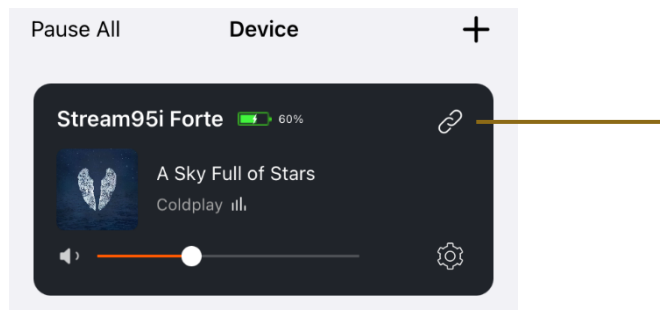
View all your devices and manage volume and grouping settings.



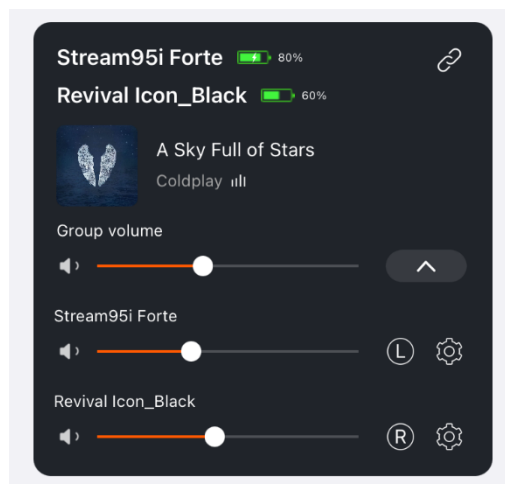
Grouping Devices

Synchronize and play music in a group if you have multiple streaming capable devices (e.g. Stream95i, Revival Icon, or Linkplay based products) connected to your WiFi.

1. Click on the **chain** icon.



2. Tap the devices you want to link together.

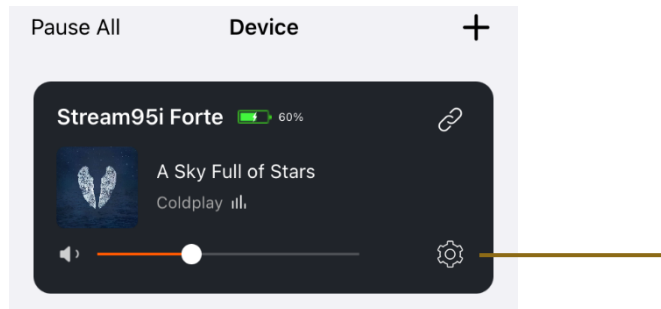


3. Control the devices as a group on the **Devices** page
 - Control group volume
 - Control volumes for each device individually
 - Control the left and right sound by tapping L, R or LR for each device
4. Ungroup the devices by tapping the **chain** icon.



Configuration

Access the device settings by tapping on the **configuration** icon.



1. **Rename** – enter a custom name for your device
2. **Speaker Info** – WiFi status, Hotspot status and other information
3. **Alarm Clock** – automatically play music services at a specified time by tapping the '+' button.
4. **Preset Content** – Access your favourite content
5. **Amazon Alexa Settings**
6. **Chromecast Audio** – Your device is enabled to stream music directly from hundreds of Chromecast-enabled apps to Stream 95i in the bit perfect fashion. You can disable this here if you wish.
7. **EQ** – You may want to change the sound profile of the device. Choose from a custom **User EQ** or select from 6 preset EQ settings.

Settings Tab

You can find the app version and leave feedback here.



Amazon Alexa

The voice assistant for controlling the device is Amazon Alexa.

Setting up the voice assistant on the device will allow you to control the device with your voice. For example, you will be able to change radio stations by saying,

“Alexa, play BBC Radio 4”,

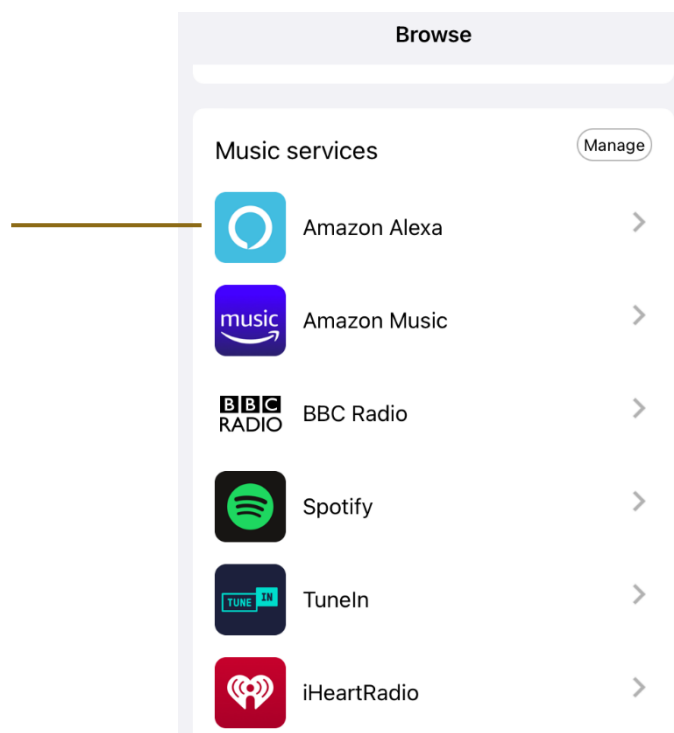
and change the volume of the device by saying,

“Alexa, volume up”.

Setting up Amazon Alexa

To use the Alexa voice assistant, you need to enter the settings page within the Roberts Radio app.

1. Select the BROWSE tab and in the **Music services** list select **Amazon Alexa**.



2. Select **Get Started** and then sign in to your Amazon account. If you don't already have an Amazon account, you will need to **Create a new Amazon account**.
3. Next, **allow** Roberts to have access to Alexa Voice Service. This allows your device to respond to Alexa commands. Say 'Alexa' and your device should respond.

You can disable the microphone by sliding the MICROPHONE MUTE slider to the right on the device. The device is not listening and can no longer hear your voice commands. However, you can press the ACTION button on the Stream 95i and say your commands. For example,

Press ACTION button and then say "Play BBC radio 4".

Press ACTION button and then say "Volume up".

Useful Features

You can find out more about Alexa here: www.alexa.com

Some of the features that may be useful to you are:

Volume change in any source

Alexa Skills

Reminders

Setting Timers and Alarms

Voice Assistant Status

The 4 indicator lights are the primary user interface for voice interactions.

The lights will only become active for voice assistant related events and device setup.

When you disable the microphone, the 4 lights will turn red.

For a full overview of status descriptions, please visit www.alexa.com



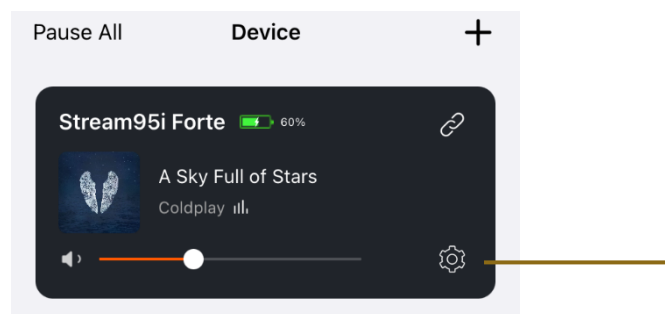
Chromecast

Chromecast allows you to effortlessly stream your preferred music, radio, or podcasts from your favoured Chromecast-enabled applications to your device via Wi-Fi. The majority of music applications on both iOS and Android are already compatible with Chromecast.

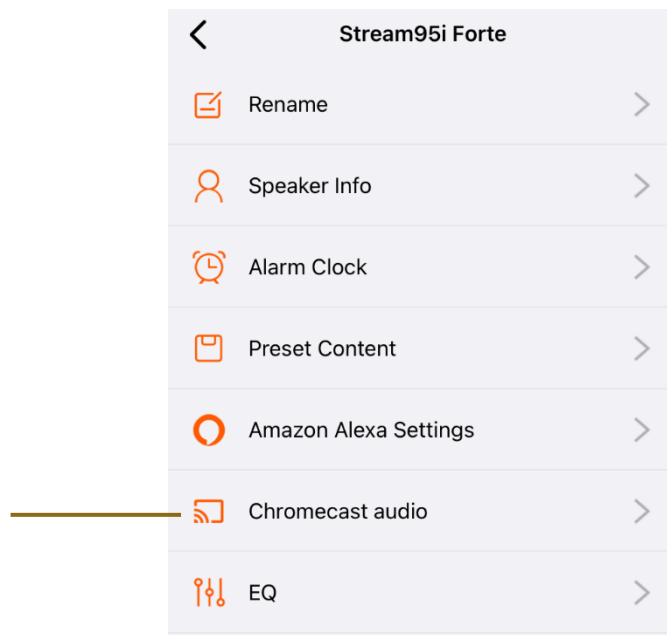
Setting up Google Chromecast

To use Google Chromecast, it is necessary to login to your Google account in the Google Home app, then configure in the media player app, such as Spotify, to enjoy the music streaming service over Google Chromecast.

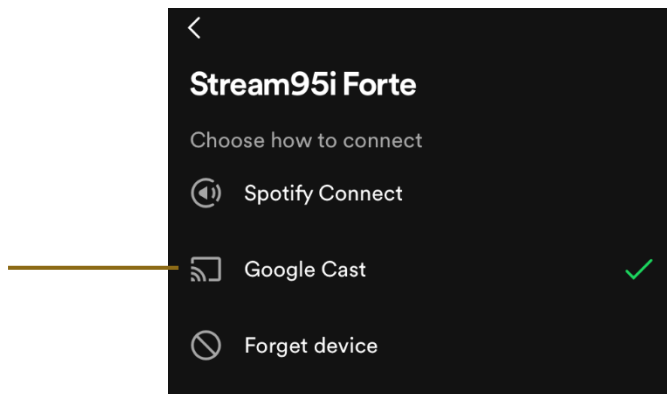
1. Login to your Google account in the Google Home app.
2. Then, you need to open the Roberts Radio app, find the Stream 95i in the **Device** tab.
3. Select the **configuration** icon of the device.



4. Then browse **Chromecast audio** from the settings menu of the app.



5. Tap **Enable** on your app to make the Google Chromecast function available.
6. Next, you need to open your media player app, e.g. Spotify.
7. In the Spotify app, you can browse the device list, then select either to use Spotify Connect or Google Cast as the streaming service.





System Settings (on device)

Press the MENU button and turn the Tuning dial to access the System.

EQ

The sound on your device can be adjusted to suit your personal taste for the material that you are listening to. The sound system has six preset equaliser options. Alternatively, you may set the treble and bass levels as required under **User EQ** option.

The options are as follows:

User EQ | Normal | Jazz | Hip Hop | Voice | Rock | Classical

Sleep

Your device can be set to turn off after a preset time has elapsed.

The options are as follows:

OFF | 10 minutes | 15 minutes | 20 minutes | 30 minutes | 45 minutes | 1 Hour

Energy Mode

Your device has 2 energy modes, **Normal** and **Green**.

In **Normal** mode the Stream 95i will go to standby mode after 15 minutes if there is no audio, user interaction or network request. Any user interaction on the device, voice control (if the slider switch is not in privacy mode), or network request will turn the device on.

If powered solely by the optional battery with no mains power connected, after a further 30 minutes of no audio, user interaction or network request, the device will turn off completely.

When in **Green** mode the device will automatically power off entirely 30 minutes after entering standby mode.

Time/Date

The time and date are set automatically by any of the following in priority order; WiFi, DAB, FM RDS. The device can find the time and date from **WiFi**, **Radio**, **Any** or **Manual**.

Backlight

The options for the display backlight are either **High**, **Medium** or **Low**.

Language

The options for language on the device are as follows:

English | Nederlands | Français | Deutsch | Italiano | Español

WiFi Setup

If you wish to set up the WiFi, this may be initiated here by selecting **Yes** to proceed.

Factory Reset

If you wish to completely reset your Stream 95i to its initial state, this may be performed here. Select **Yes** to proceed with factory reset.

System Version

The software version display cannot be altered and is just for your reference.

Power Off

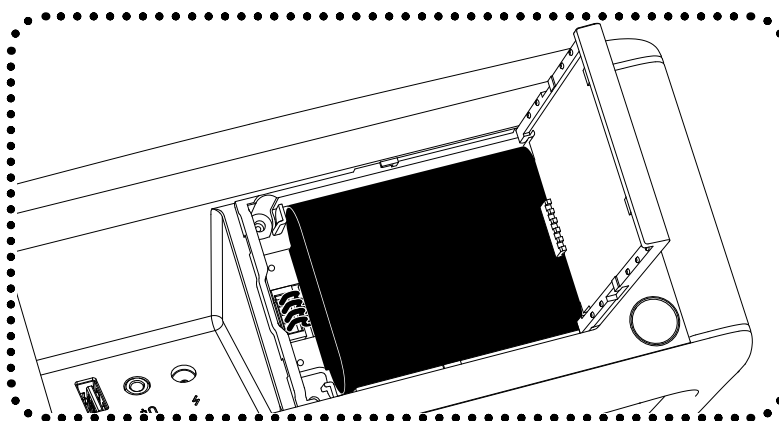
To power off the device completely, select **Yes** to proceed.

Battery (not included)

You can power the Stream 95i from the Roberts BP3 battery, which can be bought from www.robertsradio.com. The battery will enable the Stream 95i to play for up to 7 hours with its 3200mAh capacity, transforming it into a portable product. It will charge inside the Stream 95i to full in 3 hours.

To connect the optional 3 cell Lithium Ion battery,

1. Disconnect the unit from power.
2. Slide and rotate open the battery door.
3. Push battery plug into socket.
4. Position cable under the battery and close door.



Note: When powered by the battery and not connected to mains power through the supplied adapter, the unit will turn off when the volume dial is pressed.

Safety and Warranty Information

General Safety

Your product, AC/DC adaptor or mains cable should not be exposed to liquids, steam, sand, dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the product, adaptor or mains cable.



It is recommended to operate the product such that there is a minimum distance (10cm recommended) to adjacent objects in order to ensure good ventilation.



The ventilation of the product should not be restricted by covering it or its ventilation openings with items such as newspapers, tablecloths, curtains etc.

- No naked flame sources such as lighted candles should be placed on the product.
- It is recommended to avoid using or storing the product at extremes of temperature. Avoid leaving the unit in cars, on window sills, in direct sunlight etc.
- There are no user serviceable parts inside this product.
- Do not attempt to disassemble any part of the product.
- The product must be used in a moderate climate.
- Operating temperature range +5°C to +40°C
- For products with WiFi – To maintain the compliance with the WiFi RF exposure requirement, place the product at least 20 cm (8 inches) from nearby persons except when operating the controls.

Mains powered products

IMPORTANT: The mains adaptor/mains cable is used as the means of connecting the product to the mains supply. The mains socket and any multi-way mains block used for the product must remain accessible during normal use. In order to disconnect the product from the mains, the mains adaptor/mains cable should be removed from the mains socket outlet completely.

Use only the mains adaptor/mains cable provided with the product, or a genuine replacement provided by Roberts Radio. The use of alternative adaptors /mains cables will invalidate the guarantee.

Headphones

IMPORTANT: Excessive sound pressure from earphones and headphones can cause hearing loss.

To prevent possible hearing damage, do not listen at high volume levels for long periods.



For products with WiFi

Use restriction: This device is authorized in the following countries for indoor use only when used with 5GHz Wi-Fi (5150 to 5350MHz; channels 36 to 64):



AT	BE	BG	CH	CY	CZ	DE
DK	EE	EL	ES	FI	FR	HR
HU	IE	IS	IT	LI	LT	LU
LV	MT	NL	NO	PL	PT	RO
RS	SE	SI	SK	TR	UK	

Electro-magnetic compatibility advice

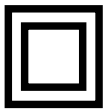
In the event of a malfunction due to electrostatic discharge, mains power supply transients or short interruptions, reset the product to resume normal operation. If you are not able to perform the reset operation, removal and reconnection of the power supply and batteries may be required.

If the product is used in an environment with any ESD Immunity/Radiated Immunity/Conducted Immunity disturbance, the product may malfunction. It will automatically recover to normal when the ESD Immunity/Radiated Immunity/Conducted Immunity disturbance is stopped.

Product Markings



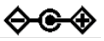
This symbol indicates AC voltage.



This symbol indicates Class II equipment.



For indoor use only.



Polarity of d.c. power connector.



This symbol indicates energy efficiency marking.



This symbol indicates DC voltage.

Battery Safety (General)

IMPORTANT: The batteries (battery pack or installed batteries) should not be exposed to excessive heat such as from direct sunshine, fire or the like. After use, disposable batteries should if possible be taken to a suitable recycling centre. On no account should batteries be disposed of by incineration.

IMPORTANT: Danger of explosion if batteries are incorrectly replaced. Replace batteries only with the same or equivalent type. Do not replace the battery with an incorrect type which could void protection or which does not provide protection (e.g. certain types of lithium batteries).

Improper use of batteries may result in leakage of fluid, overheating or explosion. Battery fluid is corrosive and may also be toxic. Battery fluid can cause skin burns, can damage the eyes, and can be harmful if swallowed.

1. Keep batteries out of the reach of children. They can be a choking hazard.
2. Do not heat, open, puncture, mutilate or dispose of batteries by burning.
3. Do not mix different battery types or old and new batteries. Always replace all the batteries at the same time.
4. Do not carry or store batteries such that metal objects may contact the end caps.

5. Remove batteries from the product if they are worn out or if you are storing it for a long time.
6. Remove old or worn out batteries promptly, and recycle or dispose of them according to the regulations applicable to your location.
7. If a battery does leak, remove all batteries from the product, taking care to avoid directly touching the leaked fluid. If the fluid contacts skin or clothes wash with water immediately.

Before inserting new batteries, thoroughly clean the battery compartment with a damp paper towel, or follow the battery manufacturer's advice for clean up. Batteries must never be discarded by incineration, by fire, in a hot oven, by cutting or mechanically crushing, which could cause an explosion. Do not leave a battery in an extremely high temperature surrounding environment which may cause explosion or leakage of flammable liquid or gas. Do not leave a battery under extremely low air pressure which could cause an explosion or leakage of flammable liquid or gas.

Recycling

This product bears the selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. The user has the choice to give the product to a competent recycling organization or to the retailer when buying a new electrical or electronic equipment. Hereby, Roberts Radio, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.robertsradio.com



Warranty

This product is guaranteed for twenty four months from the date of purchase by the original owner against failure due to faulty workmanship or component breakdown, subject to the procedure stated below. Should any component or part fail during this guarantee period it will be repaired or replaced free of charge. The guarantee does not cover:

1. Damage resulting from incorrect use.
2. Consequential damage.
3. Product with removed or defaced serial numbers.

N.B. Damaged or broken aerials will not be replaced under guarantee.

Procedure: Any claim under this guarantee should be made through the dealer from whom the product was purchased. It is likely that your Roberts dealer will be able to attend to any defect quickly and efficiently, but should it be necessary the dealer will return the product to the company's service department for attention. In the event that it is not possible to return the product to the Roberts dealer from whom it was purchased, please contact Roberts Radio using the contact details on the www.robertsradio.com website.

For product repairs falling outside the guarantee period, please refer to the 'Customer care' tab on the www.robertsradio.com website. These statements do not affect the statutory rights of a consumer.

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Issue 1 2024-04-18

